

Lifetime Limited Boiler Warranty

Royall pressurized wood burning boilers are warranted by Royall to the original user against defects in workmanship under normal use for life, from the date of purchase.

This warranty is subject to the condition that the Royall Product(s) must have been installed in accordance with manufacturers' instructions. This warranty is extended only to the first retail purchaser of the product and only to a product that has not been moved from its original installation site. Any warranty claims on wood burning boilers or component parts should be reported to the Royall dealer from whom the product(s) were purchased. Any stove which is determined to be defective in material or workmanship within the first five (5) years and returned to Royall, freight prepaid, will be repaired or replaced at Royall's option no charge to you. In years six (6) through the life of the product Royall will pay a prorated share of any repair or replacement cost. The proportionate charge will be equal to the appropriate percentage of the list price of the product at the time the warranty claim is made, and will be determined as follows: 6th year- 50%; 7th year – 45%; 8th year – 40%; 9th year – 35%; 10th year – 30%; 11th year – 25%; 12th year – 20%; 13th through 19th years – 15%; 20th year and beyond – 10%.

All components: fans, pumps, aqua stats, relays, gauges, relief valves, expansion tanks, heat exchangers, rope gasket, fire brick etc. are warranted by their manufacturers that those parts are purchase parts to Royall. In addition, Royall warrants the original factory installed components for 1 year from date of purchase.

In addition to the warranty above, the Royall warranty does not cover:

1. Components that are part of the heating system (products) but were not furnished by Royall as a part of the heating system (products).
2. The workmanship of any installer of Royall product(s). In addition, this warranty does not assume any liability of any nature for unsatisfactory performance caused by improper installation.
3. Any costs for labor for removal and reinstallation of the alleged defective boiler or part, transportation to Royall, if necessary, and any other materials necessary to perform the exchange.
4. Any products that have a failure or malfunction resulting from improper or negligent operation, accident, abuse, freezing, over temping, poor water quality, misuse, unauthorized alteration or improper repair or maintenance.
5. Improper adjustments, control settings, care or maintenance. Information is in the installation manual and other printed/technical information provided with the product or direct from Royall or www.royallfurnace.com

NOTE: THE WARRANTY DESCRIBED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. ROYALL EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESS WARRANTY. For prompt product warranty claims, notify the Royall dealer from whom the product was purchased. If this action does not result in warranty resolution, contact Royall Manufacturing, 301 2nd St, Elroy WI, 53929, with details in support of the warranty claim. Alleged defective part or parts must be returned through the same dealer channel in accordance with the Royall Manufacturing procedure currently in force for handling returned goods for the purpose of inspection to determine cause of failure. Royall will furnish new part(s) to an authorized Royall dealer who, in turn will furnish the new part(s) to the purchaser. If there are any questions about the coverage of this warranty, contact Royall at the address above.

Owners registration card must be completed and returned to Royall for warranty to be in effect.